Cookie Policy

TRUST FRAMEWORK PUBLICATION TC-LEG-004

Last updated: August 2026

1. DOCUMENT CONTROL

Document Title	Cookie Policy
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Document Owner	Craig Cloete, Information Officer
Responsible Entities	Terracloud Technologies CC (South Africa) Terracloud Technology GmbH (Germany) Terracloud Technology Ltd (United Kingdom)
Document Classification	Public
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Approved By	Craig Cloete, Information Officer

2. REVISION HISTORY

Version	Date	Summary of Changes	Author
1.0	Aug 2026	First issue as TC-LEG-004 within the Terracloud Trust Framework. Original document; no prior version exists.	Craig Cloete

Purpose

This Cookie Policy explains how Terracloud Technology uses cookies and similar technologies when visitors access our website.

Terracloud Technology is committed to transparency and to collecting the minimum information necessary to operate and secure its online services. We do not use cookies for advertising, marketing, visitor analytics or behavioural profiling.

This policy should be read together with our Privacy Policy.

1. Scope

This policy applies to all visitors accessing the Terracloud Technology website and any publicly available pages published under the terracloud.technology domain.

2. What Are Cookies?

Cookies are small text files stored by your web browser on your device when you visit a website.

They enable websites to function correctly, maintain security and remember technical preferences where necessary. Cookies cannot access files stored on your device, install software or alter your computer.

3. Cookies Used by Terracloud Technology

Terracloud Technology only uses cookies that are necessary for the secure operation and functionality of the website.

These cookies may be used to:

- Maintain essential website functionality.
- Support website security.
- Maintain technical session information where required.
- Protect the website against malicious activity.

These cookies are not used to identify visitors for advertising or marketing purposes.

4. Cookies We Do Not Use

Terracloud Technology does not use cookies or similar technologies for:

- Advertising.
- Marketing.
- Behavioural profiling.
- Visitor analytics.
- Cross-site tracking.
- Third-party advertising networks.

We do not sell, rent or share browsing information for marketing purposes.

5. Third-Party Websites

Our website may contain links to third-party websites. These websites operate independently and may use their own cookies and privacy practices. Visitors should review those policies separately.

6. Managing Cookies

Most browsers allow users to view, delete, block and configure cookies. Disabling essential cookies may affect website functionality.

7. Changes to this Policy

Terracloud Technology may update this Cookie Policy from time to time. The latest version will always be published within the Terracloud Technology Trust Centre.

8. Contact Information

Privacy & Information Officer
Craig Cloete
privacy@terracloud.technology

Security enquiries:
security@terracloud.technology

Related Documents

TC-LEG-001 – Privacy Policy
TC-LEG-002 – Terms of Use
TC-LEG-003 – PAIA Manual
TC-LEG-005 – Applicant Privacy Notice
TC-LEG-006 – Data Subject Request Form
TC-SEC-001 – Responsible Disclosure Policy
TC-SEC-002 – Compliance & Security Statement